

MEAL PLAN TERMS AND CONDITIONS

SUMMER 2021

1. Costs

- a. You agree to pay the meal plan rate determined by the Board of Regents. Your rate is determined by the meal plan you select.
- b. The Board of Regents reserves the right to change the approved contract rates during the term of the contract by giving a 30-day advance notice.

2. Eligibility

- a. Students, faculty, and staff living off campus may purchase a meal plan online.
- b. All students living in summer housing are required to have a meal plan:
 - i. 200 Meal Block: \$1,513.00
 - ii. 150 Meal Block: \$1,214.00
 - iii. 100 Meal Block: \$894.00
 - iv. 50 Meal Block: \$463.00
- c. If you do not select a meal plan online, you will be assigned the 100 meal block plan.

3. Dates

- a. Meal plans begin at May 17, 2021 and continue until August 6, 2021.
- b. Meals are served seven (7) days a week at Hillcrest Hall. Hours may be found online: <http://dining.uiowa.edu/>.

4. Usage

- a. You must present your Iowa OneCard (University of Iowa ID) to the cashier to use your meal plan.
- b. Summer meal plans do not carry over from one semester to the next.
- c. Herky Booster Pack meal balances carry over from summer to fall to spring and do not expire until the end of the spring semester.
- d. Unused meals are forfeited and non-refundable.

5. Health and Safety

- a. As in any community dining establishment, dining on campus brings many individuals such as students, staff, faculty and community members in contact with one another. University Housing and Dining will implement reasonable public health and safety measures regarding infectious disease as recommended by the applicable public health authorities. University Housing and Dining strongly encourages all individuals to follow the recommended public health guidelines, but it cannot control the behavior of any particular individual. As a result, the University of Iowa is not and will not be liable for any public health threat to which a student or visitor may be exposed, including but not limited to the transmission of any infectious disease such as COVID-19.
- b. Students and dining guests are strongly encouraged to practice responsible hygiene habits and other health-related practices as recommended by the Centers for Disease Control and other applicable public health authorities.
- c. University Housing and Dining does not assume any liability for adverse reactions to food/drink consumed, the presence of a foreign body in food/drink, or items with which one may come into contact while eating/drinking or purchasing items at any UI dining location, convenience store, or retail location.

6. Dietary Needs and Restrictions

- a. Menus in the market places satisfy nutritional needs for the majority of medical dietary requirements and religious/lifestyle practices. Students with food allergies or special diets should work with a University Housing and Dining nutrition specialist or a location manager regarding their specific needs. A Dietary Needs Request must be submitted with documentation.
- b. University Housing and Dining cannot guarantee the accuracy of food safety and nutrition information. Food items are labeled with common allergens based on ingredient information provided by manufacturers. Nutrition and ingredient information may vary due to product substitutions and formulation by the manufacturer prior to being purchased by the university.
- c. University Housing and Dining will implement reasonable health and safety measures, but is not and will not be liable for any cross-contact or cross-contamination that may occur.

7. Changes

- a. Meal plans may not be sold or transferred to another student.
- b. Changes to the summer meal plan are only permitted until 7 days after you check into the halls.

8. Cancellations

- a. If you cancel your residence hall contract, your meal plan will be cancelled.
- b. Students and/or staff who live off campus may cancel their meal plan after the dates provided in the meal plan change section 7.b. above within five (5) business days from the date of purchase.
- c. All cancellations will be subject to the meal plan refund schedule regardless of purchase date or actual usage: dining.uiowa.edu/meal-plan-refunds.

9. Refunds

- a. Summer meal plans are non-refundable.
- b. Meals missed because of late move-in, specific diets, religious beliefs and activities, employment, or classes scheduled during the meal hours are not refundable.
- c. Refund requests based on prolonged illness or unavoidable absences in excess of seven (7) consecutive days may be considered and must be provided in writing with documentation to Contracts and Assignments.

10. Meal Contract Terminations

- a. In the event all or a portion of the university housing and dining system and/or supply chain becomes unavailable, as determined by the university, due to an unforeseeable circumstance including, but not limited to, natural disaster; fire; flood; tornado; war; embargo; health epidemic or pandemic; quarantine; riots; civil disobedience/unrest; strikes, lockouts, or other labor disturbances; acts of God; or declaration of emergency, the university may terminate this contract without prior notice.
- b. The university is not responsible for providing alternate dining to the student once a contract is terminated.
- c. Credits or refunds for unused meals may be issued at the university's discretion.